

<insert date>

<insert name of MP>

Member for <insert electorate name>

<postal address line 1>

<postal address line 2>

Dear <insert greeting>,

Government's decision to stop supporting CapTel handset

I am writing to raise my concerns about the the Federal Government's decision to stop providing support for captioned relay options through CapTel handsets from 1 February 2020.

Like thousands of Australians with hearing loss, the CapTel handset has provided me a reliable and effective option for communicating by telephone for more than **xx years**. It provides me with a level of independence and freedom not offered by alternatives like the Internet Relay function and web browser Captioned Relay, which require pre-planning to make and receive calls.

The Government's decision to stop supporting the CapTel handset is unfair and will discriminate against thousands of Australians who rely on CapTel in both their work and personal lives.

I would very much appreciate your support in raising this issue with the Minister for Communications and seek his commitment to fund CapTel for the foreseeable future.

CapTel must remain available so that all Australians with hearing loss or impairment can participate in our society on an equal basis and stay connected to the people we care about.

Sincerely,

<insert your name>

29 July 2019

The Hon Paul Fletcher MP
Minister for Communications, Cyber Safety and the Arts
PO Box 6022
House of Representatives
Parliament House
CANBERRA ACT 2600

By email: Paul.Fletcher.MP@aph.gov.au

Dear Minister

Government's decision to stop supporting CapTel handset

I am writing to express my concern about the Government's decision to stop providing support for captioned relay options through CapTel handsets from 1 February 2020.

Like thousands of Australians with hearing loss, the CapTel handset has provided me a reliable and effective option for communicating by telephone for more than XXX years. It provides me with a level of independence and freedom not offered by alternatives like the Internet Relay function and web browser Captioned Relay, that require pre-planning to make and receive calls.

The decision to stop supporting the CapTel handset is unfair and will discriminate against the thousands of Australians who rely on CapTel in both their work and personal lives.

I urge you to reconsider this decision and ensure that CapTel is funded for the foreseeable future.

CapTel must be available so that all Australians with hearing loss or impairment can participate in our society on an equal basis and stay connected to the people we care about.

Sincerely

Insert your name

29 July 2019

Michelle Rowland MP
Shadow Minister for Communications
PO Box 6022
House of Representatives
Parliament House
CANBERRA ACT 2600

By email: Michelle.Rowland.MP@aph.gov.au

Dear Ms Rowland

Government's decision to stop supporting CapTel handset

I am writing to ask for your help in reversing the Government's decision to stop providing support for captioned relay options through CapTel handsets from 1 February 2020.

Like thousands of Australians with hearing loss, the CapTel handset has provided me a reliable and effective option for communicating by telephone for more than XXX years. It provides me with a level of independence and freedom not offered by alternatives like the Internet Relay function and web browser Captioned Relay, that require pre-planning to make and receive calls.

The decision to stop supporting the CapTel handset is unfair and will discriminate against the four thousand Australians who rely on CapTel in both their work and personal lives on a daily basis.

I would very much appreciate your support in raising this issue with the Minister for Communications and seeking his commitment to continue funding CapTel.

CapTel must be available so that all Australians with hearing loss or impairment can participate in our society on an equal basis and stay connected to the people we care about.

Sincerely

Insert your name